

# Streets and Open Space



## OUR VISION

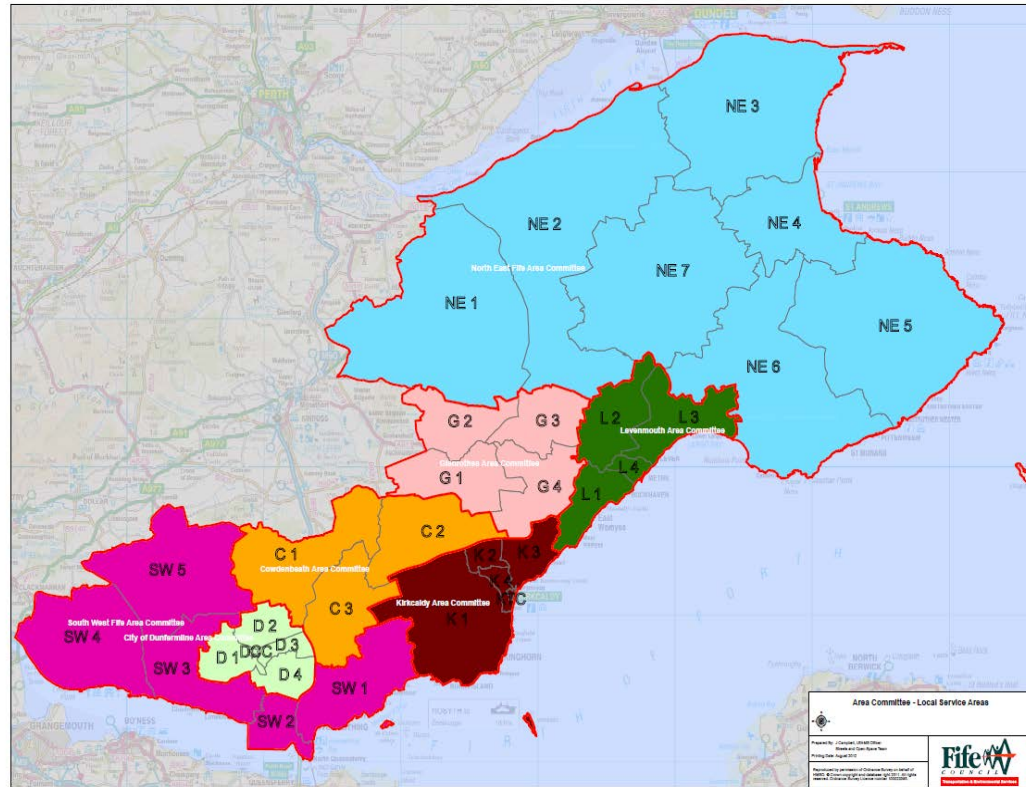
“To Be The Top Performing Local Authority  
in Streets and Open Space”

# Background to Street Sweeping

- 2009 'Sweeping Changes'
- No audit trail, not fit for purpose welfare facilities, Street Sweepers lone working, not efficient and not effective
- Change in geographical housing developments
- Lack of supervision
- Lack of resource support
- Lack of training
- No benchmarking internally or against other Local Authorities
- Below Scottish average for Local Environment Audit Management System LEAMS
- No integration with other services
- No focus on Customer Care
- Ineffective street sweepers but visible to public

# Local Service Teams

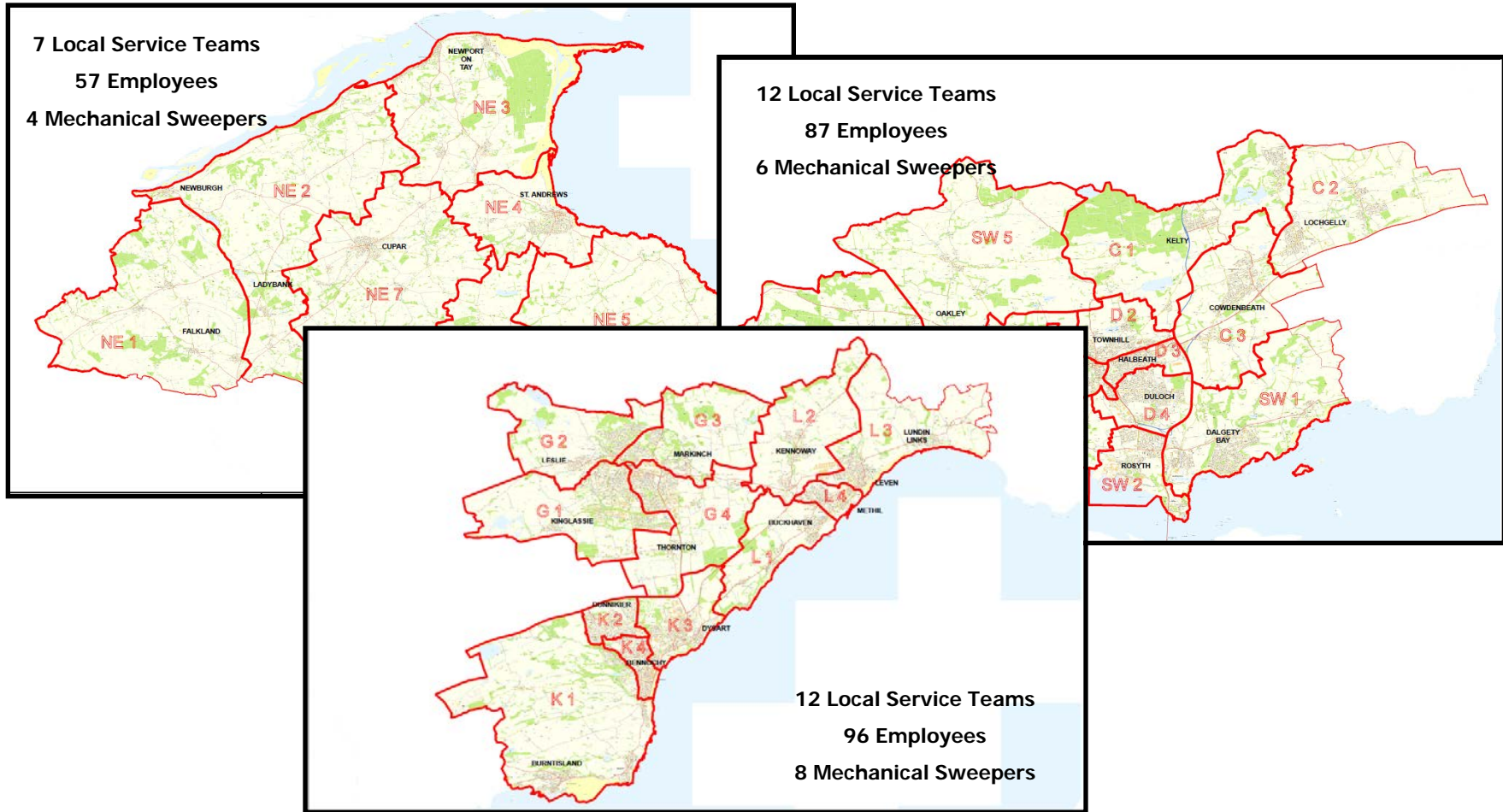
- 31 Local Service Teams
- 2 Town Centre Team
- St Andrews Town Centre Team from NE4
- Three 4 x 4 days Rural/Zone 1 Teams



# Area Committees / Local Service Areas

Local Service Teams designed to match Local Area Committees		
Local Area Committee	Local Service Teams	Rural / Zone 1 4 x 4 day shift
North East Fife Area Committee	NE1, NE2, NE3, NE4, NE5, NE6, NE7, East 4 x 4 Rural / Zone 1 Team	East 4 x 4 Rural / Zone 1 Team
Levenmouth Area Committee	L1, L2, L3, L4	Central 4 x 4 Rural / Zone 1 Team
Glenrothes Area Committee	G1, G2, G3, G4	
Kirkcaldy Area Committee	K1, K2, K3, K4 KTC	
Cowdenbeath Area Committee	C1, C2, C3	West 4 x 4 Rural / Zone 1 Team
Dunfermline Area Committee	D1, D2, D3, D4, DCC	
South West Fife Area Committee	SW1, SW2, SW3, SW4, SW5	

## East, West and Central Operational Areas



## K1 - WEEK 2 - MONDAY

LSO TO COMPLETE FORM BY PLACING "✓" IN BOX INDICATING ONE DAILY VISIT AND "X" IN BOX INDICATING TWO VISITS DAILY. LSO TO SIGN FORM AND PASS TO SUPERVISOR AT END OF DAILY SHIFT

LSO Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/20\_\_\_\_ Form checked by \_\_\_\_\_  
(print name)

Street or Location	Zone Category	Inspection	Litterpick	Channel Sweeping	Street Sweeping	Wood Removal	Waste Audit	Open Space	Litterpick	Hand Litterpick	Mechanical	Sweeping	Vehicle	Comments
<b>Twice Daily's</b>														
<b>BURNTISLAND</b>														
High Street														
Links Street														
Union Street														
Somerville Street														
Links Place Car Park														
<b>Daily</b>														
<b>BURNTISLAND</b>														
Comwell Road														
Kirkgate														
<b>KINGHORN</b>														
High Street														
Nethergate														
St James Place														
Rossland Place														
Bruce Street														
<b>Day Specific Locations</b>														
<b>BURNTISLAND</b>														
East Leven Street														
West Leven Street														
Scholars Brae														
Spice Row														
South Hill Street														
Forth Place														
Harbour Place														
Seaforth Place														
Kirkcaldy Road														
Leith Drive														
Morae Crescent														
Livingston Drive														
<b>KINGHORN</b>														
Moduff Crescent														
Park Place														
David Street														
Burntisland Road														
Darnay Terrace														
Glebe Place														
Templers Crescent														
Manse Road														
Orchard Road														
Croft N Righ														



- Each LST has dailys/ 2x and daily specific areas listed on a CM1 form
- The CM1 form is sample checked the following day by a Supervisor
- CM1 forms are continually being updated and revised



## Monday 17 October 2011 – West Area Environmental Operations Street Cleaning Teams

- 27 vehicle loads = 11.67 Tonnes of litter, leaves, detritus, fly-tipped waste & litter bin contents
- In addition 21.68 Tonnes were picked up by 6 mechanical sweepers operating on west Fife's streets on the same day.
- **Total 33.35mt = £2,144 landfill tax**

## Monday 24 October 2011 – Central Area Environmental Operations Street Cleaning Teams

- Glenrothes - 15.06mt, Kirkcaldy - 13.18mt, Levenmouth - 8.23mt
- **Total 36.5mt = £2,336 landfill tax**

## Key Areas for Service Delivery Improvement

- **Allocated Mechanical Pedestrian Sweepers to each Local Service Team**
- **Incorporate street sweeping barrow into each Local Service Team**
- **Establish and continue integration with Community Services**
- **Introduction of 7 day working on mechanical sweeping**
- **Develop and deliver Schools Strategy**
- **Uniformity of bins throughout Fife - same model, colour and size**
- **Introduce meet and greet sessions**
- **Establish benchmarking partnerships with other Local Authorities**
- **Develop closer partnership working with Environmental Enforcement/Community/Dog Wardens – Area Delivery Group**
- **Trackers on mechanical sweeper fleet, view on FISH and Fife Direct**
- **Cross Fife purchasing of pedestrian sweeper fleet**
- **Deliver customer care workshops to all 240 staff and measure performance**
- **Target Dog fouling**



# Key Challenges

- **Reduce complaints (dog fouling, litter bins overflowing, weeds, detritus..)**
- **Integrate further with Community Services (avoid grass cutting, herbicide application timeframes)**
- **Progress with training matrix for all LSOs and SOs**
- **Raise profile of Streets and Open Space (Area Committees)**
- **Continue to improve street and open space cleanliness through benchmarking activities ie APSE to achieve our vision**
- **Measure annually what each area uplifts locally and rural**
- **Attract additional funding from Area Budgets, Scottish Gov, Private Sector sponsorship of bins/fleet to allow 7 day working on mechanical fleet**
- **Reduce employee absences**
- **Reduce carbon emissions (training)**
- **With assistance from Area Delivery Groups target resources into areas identified in the SIMD with additional funding and partnership working**

# QUESTIONS



## Vision

To be the Top Performing Local Authority in Streets and Open Space